

# USA Camper RV

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## Long-term price and Terms and Conditions

### USA Camper RV

### RV Rental

1 Aug 2015 – 31 March 2017 Valid from 1 Aug 2015



## Long-term Rental 2016/17

### Daily rates include:

- ✓ 125 Miles
- ✓ Prep Fee
- ✓ Driver Fees for up to 2 Drivers
- ✓ Convenience Kits (eating & cooking utensils, sheets/sleeping bags, pillows and duvets/comforters)
- ✓ Camping chairs
- ✓ Personal Kit for all Traveler

### Minimum Rental:

40 days minimum rental.

### Long Term Discounts: only available for long-term rental

Rentals of 120 days Plus = **5% Discount**

Rentals of 180 days Plus = **10% Discount**

Rentals of 210 days Plus = **20% Discount**

Rentals of 240 days Plus = **25% Discount**

### Preparation Fee

We do not charge any preparation fee for long-term rental

### Additional Products:

Onway fees

	LAX	LAS	PHX	SFO	SAN	SEA	VYR
LAX	0	\$450	\$450	\$450	\$350	\$1000	\$1000
LAS	\$450	\$450	\$450	\$650	\$650	\$1000	\$1000
PHX	\$450	\$450	\$450	\$750	\$550	\$1200	\$1200
SFO	\$450	\$650	\$750	\$450	\$650	\$800	\$800
SAN	\$350	\$650	\$550	\$650	\$450	\$1400	\$1400
SEA	\$1000	\$1000	\$1200	\$800	\$1200	\$350	\$350
VYR	\$1000	\$1000	\$1200	\$800	\$1200	\$350	\$350

Child seat	\$50 per rental
Camping Table	\$10 per rental
BBQ	\$20 per rental
Firewood	\$10 per rental
Bike	\$165 each bike
Bike rack	\$75 on time per rental
GPS	\$99 one time per rental

Additional miles will be charged at US\$0.28 per mile plus local tax. 500 mile packages are available at a cost of \$125. Mileage packages must be prepaid before departure. There is no refund for any unused miles.



### **Booking Amendments**

Any modification of reservations is subject to a USD 20.00 handling fee.

There are no exceptions to this rule. The following situations are classified as booking modification:

- Change of date for vehicle pick-up or drop-off
- Change of location (depot) for vehicle pick-up or drop-off
- Change of vehicle category

### **Rental Extension**

If the customer wishes to extend the rental whilst on hire, they must first obtain authorization from USA Camper RV Reservations who will advise of the additional costs. Rental extension is subject to fleet availability. The extra cost (Gross Rate) of an extended rental must be paid by credit card through PayPal. Client don't need a PayPal account. A fee of 4% will be added for payment with credit card.

### **Other USA Camper RV Rates**

Rates are completely separate to any other rate or special you may have.

### **Rental Charges**

Rental Charges are calculated on a "per night" basis. Vehicles can be picked and dropped off during office hours. USA Camper RV Branches are open Monday to Friday from 9am to 5pm (latest drop off time is 12pm), and Saturday from 9am to 12pm (latest drop off time is 11am). Branches will be closed Sundays and public holidays.

### **Branch Hours**

USA Camper RV branches are open Monday to Friday from 9am to 5pm, and Saturday from 9am to 12pm. Branches will be closed Sundays and the following public holidays: 2016

- Presidents Day - 16 February 2015
- Memorial Day – 26 May 2015
- Independence Day - 3 July 2015
- Labor Day - 7 September 2015
- Thanksgiving Day - 26 November 2015
- Christmas Eve - 24 December 2015
- Christmas Day - 25 December 2015
- Christmas Day - 26 December 2015
- New Year's Eve – 31. December 2015
- New Year Day - 1 January 2016

### **Vehicle Collection and Return**

Pick-up time is between 9:00 AM and 3:00 PM Monday to Friday and 9am and 11am Saturday.

Drop off Time is between 9:00 AM and 11:00 AM Monday to Saturday.

### **Transfers**

For long term rental we do not offer a free shuttle service. We will contact each customer by email or telephone prior to arrival in the USA discusses transfer or meeting procedures.

**Overseas customer must not overnight anymore on arrival day. Same day pickup is possible.** Just be aware, that transcontinental airlines arrive late in the afternoon and free transfer most of the time is not possible anymore. Customer must arrive not later than 1.00 PM at the airport to make it to the free shuttle. For late pickups on first day, customer must be on rental location not later than 3.00pm



We are reachable by public transportation, shuttle and taxi services. At meeting places (not stations), customer can arrive and/or depart from meeting area by public transportation and/or taxi.

**Transfer & Distances to/USA CAMPER RV station:**

- Los Angeles Intl Airport (LAX) & hotels - 80 miles
- Marina Del Rey | Venice - 90 miles
- Santa Monica - 90 miles
- Downtown Los Angeles - 70 miles
- Burbank Airport - 80 miles
- Anaheim | Disneyland - 60 miles
- Take Hertz | Avis | Budget rental car one-way

**Pickup in:**

San Diego, San Francisco, Phoenix, Las Vegas, Seattle and Vancouver New York,  
We will contact each customer by email or telephone prior to arrival in the USA discusses transfer or meeting procedures.

**Vehicle Drop Off**

Drop Off time is between 9:00 AM and 11.00 AM

We offer a free Shuttle to San Bernardino Metro link this public Transportation is connected to the LAX Airport.

We like to advice for the transfer form Yucaipa to take the Metro link to the Union Station and form there with a Bus Flyaway to LAX – We offer a pre reservation for the Client a one-way rental car to drop-off in LAX

**Transfers are provided**

- From Yucaipa – San Bernardino Metro Link
- From Yucaipa – Ontario Airport ( Car rental)
- From Yucaipa – any Ontario Airport hotel

**Drop off in:**

San Diego, San Francisco, Phoenix, Las Vegas, Seattle and Vancouver New York,  
We will contact each customer by email or telephone prior to arrival in the USA discusses transfer or meeting procedures.

**Payment at Branches**

On Request USA Camper RV will accept Cash payments, credit card (4% fee) debit card for rental charges paid on vehicle pick up or drop off.

**Deposit**

USA CAMPER RV requires a security deposit of US\$2,000.00 at the time of pickup without CDR.

If the Client apply for CDR deposit is only US\$1000

**This deposit can be paid in Cash in Euro/ Pound/ Dollar or can be wired in our German bank account.**

We do not except Credit Cards for deposit.

**Taxes** A charge of 10% of the total cost ( is prepaid)

**Credit Cards** AMEX, VISA and MasterCard are not accepted. (only request)

Payment can be made by international wire transfer USA CAMPER RV. If the clients pay directly USA Camper RV pay for the wire fees.

**Driver's License and Minimum Age**

A current and full motor vehicle driver's license is required. If the driver's license is not in the English language then an international driver's license is also recommended. An accredited English translation will be accepted in lieu of an international driving permit. The driver's license must have been held for at least two years and be valid for the whole length of the rental. The original driver's license must be shown at time of pick-up when the driver is present. Drivers must be 21 years of age or over.

**Vehicle Preparation Fee**

No apply for Long term rental.

**Vehicle Consultation**

On pick up of the vehicle our staff will provide a complimentary vehicle consultation. This includes an explanation of all the interior and exterior features of the vehicle as well as driving tips.

**Travel Destination/ Restriction****Mexico**

Traveling into Mexico is permitted request only, client have to provide their own insurance.

Traveling into Mexico client has to buy their own insurance

**Death Valley**

Traveling into Death Valley is not permitted between June 15th and September 15th.

**Alaska/ Canada**

Traveling within Alaska, Yukon and/or NWT (North West Territories) is permitted. USA Camper RV must be advised at the time of reservation. Customers have to provide their own insurance.

Traveling into Alaska/ Canada client has no coverage for breakdowns' the client is full responsible.

**Other**

Private-, gravel-, dirt- or logging roads and other non-public roads, beaches, etc. are prohibited.

USA CAMPER RV will hold the customer fully responsible for accidents or mechanical breakdowns occurring in a travel restricted area! Insurance coverage will be void in case of violation!

**Change of Drop Off Destination**

If the renter wishes to change the drop off destination after the rental has commenced, they first must obtain authorization from the USA Camper RV Head Office. Subject to the change being approved, a minimum additional charge of \$600 will apply.

**Repairs**

Although we run late model vehicles, it may happen that small repairs are required. Repairs up to \$100 may be affected without authorization and will be reimbursed unless the damage is caused by the renter. For amounts over \$100, USA Camper RV will need to be informed in advance. All vehicles are covered for 24hr emergency roadside assistance.

**Infringements and Administration Fees**

USA Camper RV reserves the right to charge the renter for any speeding, toll way or parking fines not reported on return of the vehicle. In addition to these costs, USA Camper RV reserves the right to charge for associated administration costs for processing the fines (irrespective of excess). An administration fee of \$75 per fine will be applicable.

**Change Of Vehicle**

Should the vehicle booked be unavailable through unforeseen circumstances, we reserve the right to substitute an alternative vehicle without prior notification and at no extra cost. This shall not constitute a breach of contract and does not entitle the renter to a refund.

**Vehicle Category**

Vehicles cannot be requested by make or model, only by vehicle category.

**Voluntary Downgrade**

Should the renter decide to take a lesser vehicle than booked within 14 days of pick up or during the rental then they will not be entitled to any refund.

**Limit of Liability**

In the event of no alternative vehicle being available to the renter our liability is limited to a refund of the hire charge or in the case of mechanical failure (unless caused by the renter) the remainder of the hire period.



### **Important**

We reserve the right to refuse any rental at our discretion.

### **Animals**

Service dogs are permitted to travel in our vehicles with prior permission from USA Camper RV. No other animals are permitted in our vehicles.

### **Smoking**

Smoking is not allowed in our vehicles.

### **Deal Specials**

Full payment required at the time of booking.

### **Prepay Option**

At the time of booking the total rental can be prepaid

### **Travel Insurance**

We strongly recommend that renters ensure they take out the highest level of Travel Insurance.

### **Insurances/deductibles**

Rental and leases carry liability insurance with statutory limits directly to the customer and indirectly up to US\$1,000,000 through USA Camper RV Collision Damage Reduction can be purchased through CDR coverage which will reduce your risk down to a deductible.

### **Exemption of coverage**

Unlimited responsibility for damages caused to roof or roof items by striking overhead objects, damages by backing up, parking damages, damages that occur inside rv parks, off road, parking lots, service stations etc. and damages caused by negligence or while violating the rental agreement. All Interior damages are also not covered. Damages caused to tires, wheels or the undercarriages by driving over curbs, into nails or any obstructions.

### **Public Liability Insurance**

The public liability insurance is included in the nightly rental rate. USA Camper RV is insured for damages to third parties and/or their property. The public liability insurance that covers the registered drivers is only up to the statutory limit as stipulated by law of the State you are in at the time. This insurance amount is normally very low.

### **Property Damage**

The renter is responsible up to the amount of US\$2,000 without CDR Insurance for the cost of damage to the rented Vehicle if he have an accident. The renter is also responsible for the cost of demurrage for the period the Vehicle is unavailable due to repairs. The Liability is applicable regardless of who is at fault and must be paid at the time the accident is reported to USA Camper RV, not at the completion of the rental Period. In addition to the Liability an administration fee of \$75 will be charged per claim.

### **Standard Liability**

USA Camper RV's rental charge includes a Standard Liability of \$2,000.

A deposit of **\$2000** (with CRD only US\$1000) will be collected 10 Day before arrival.

**This deposit can be paid in Cash in Euro/ Pound/ Dollar or can be wired in our German bank account.**

We do not except Credit Cards for deposit.

### **Collision Damage Reduction 9\$ a Day ( only apply for Longtermrental)**

With this option, the Liability and Collision Insurance Deductible will be:

Drivers age 21-24: \$1400

Drivers age 25++: \$600

Theft deductible: All Drivers: \$1000





A \$0 (zero) responsibility applies. This Option can be purchased through CDW ELVIA. We recommend to apply for a ELVIA Selbstbehalt-Ausschluss CDW. We also offer this insurance directly to the client.

CDW protects against:

- Accidental damages
- Windscreen (1 windscreen covered per rental)
- Protection against theft and vandalism
- Protection against uninsured motorists
- Tire damage (2 tires covered per rental)

### **Deposit**

The deposit is fully refundable when the vehicle is returned to the correct location on time, is full of fuel and all other terms of the Rental Contract have been complied with. If there is damage to the vehicle on its return, the Deposit will be used to cover the cost of such damage up to the amount of the relevant Liability. However, if the terms of the Rental Contract are breached and the deposit is insufficient to cover the damage then any extra cost will be charged. Deposit Roll Over's are permitted for USA Camper RV multi hires only within the same Country when the deposit is banked.

### **Breakdowns long-term and lease:**

USA CAMPER RV responsible for breakdowns to drive train, Engine and Transmission:

In the event of a mechanical breakdown requiring the vehicle to be in repair for more than 48hours, USA Camper RV will refund lost-use rental charges only. USA Camper RV' maximum liability shall be for the refund of nightly rental charges or fractions thereof. No claims for rental car, hotel, telephone, etc., will be accepted. Radio / CD / TV / DVD / GPS, generator, air conditioning, refrigerator, microwave, cruise control, awning, slide-out malfunction, etc. are not considered to be mechanical breakdowns and excluded from refunds.

Client refund or reimbursement requests must be received in writing with all supporting documentation no later than 45 days after rental return to be eligible for compensation consideration.

### **Warranties**

100% on motor, transmission and rear drive axle during 30 days or 1000 miles, whichever comes first;  
50% on motor, transmission and rear drive axle during the second month or between 1001 and 3,000 miles, whichever comes first;  
25% on motor, transmission and rear drive axle during the third month or between 3,001 and 5,000 miles, whichever comes first

### **Maintenance and Use Responsibility**

Client is responsible for routine maintenance while traveling (checking coolant, oil, tire pressure, etc.), as well as immediately reporting mechanical failures. Clients may be held responsible for mechanical damage due to negligence of operation and /or performing normal maintenance. Tools for vehicle repair and tire change are not provided since clients are not authorized to make repairs.

### **Full Responsibility**

At all times the renter is responsible for:

- Damage caused where the terms of Rental Contract have been breached.
- Damage caused by negligence.
- Damage caused to the Vehicle in any way by part or total water submersion or salt water.
- Damage caused due to a single vehicle roll over.
- Damage caused to the Vehicle by the renter's wilful conduct.
- Damage caused to the Vehicle when using the Vehicle in contravention of any legislation or regulation controlling vehicular traffic.
- Damage caused to tires and windscreen unless CDW is purchased.
- Damage or loss caused to any personal belongings.
- Damage caused due to use of incorrect or contaminated fuel.



- Damage to the awning, slide out, overhead or underbody of the Vehicle.

**Cancellation Fees**

If cancelled up to 50 days prior to rental date 20 % of rental price at least US\$ 300.00 will not be refunded

If cancelled 49 to 40 days prior to rental date - 50% of rental price

If cancelled 39 to 15 days prior to rental date - 75% of rental price

If cancelled 14 to 0 days prior to rental date or no show - 100% of rental price/deposit will be kept

**Rates/Terms/Conditions**

Are subject to change without notice.